

Community Services



CHC32015 CERTIFICATE III IN COMMUNITY SERVICES

What it is

This program attracts students who love working with and helping people

Students have the opportunity to learn about the community services sector and explore different areas in this field of work. Work may include day-to-day support of individuals in community settings or support the implementation of specific community-based programs.

Skills will be developed in communication, working with diversity, workplace health and safety, administration support, and responding to clients.

What you learn

You learn from the following subjects (Units of Competency):

FIRST YEAR

- ✓ Facilitate the interests and rights of clients CHCADV001
- ✓ Develop and maintain networks and collaborative partnerships CHCPRP001
- ✓ Support group activities CHCGRP001
- ✓ Provide first point of contact CHCCOM001
- ✓ Communicate and work in health or community services CHCCOM005
- ✓ Work with diverse people CHCDIV001
- ✓ Follow safe work practices for direct client care HLTWHS002
- ✓ Manage personal stressors in the work environment HLTWHS006
- ✓ Facilitate responsible behaviour CHCCCS009

SECOND YEAR

- ✓ Respond to client needs CHCCCS016
- ✓ Work within a community development framework CHCCDE003
- ✓ Implement participation and engagement strategies CHCCDE004

Who you learn from

YOUR INDUSTRY EXPERT

Melbourne City Institute of Education

RTO Code 22172

WHERE YOU LEARN

MCIE Ballarat

Level 1, 327 Sturt Street, Ballarat

WHEN

1st Year

Thursday 1.45pm to 5.00pm

Class size: 16 to 25 students

2nd Year

Tuesday 1.45 pm to 5.00 pm



'Alone, we can do so little; together, we can do so much'

HELEN KELLER

What you get

Upon successful completion of the program, students are eligible to obtain:

School recognition

Credit/Unit eligibility towards your relevant Senior Secondary Certificate. This program is a scored assessment. Check with your school for more details.

Workplace recognition

1. CHC32015 Certificate III in Community Services (once all units satisfactorily completed).
2. Statement of Attainment (List of the Units of Competency which have been successfully completed)

Your possible career/pathway

Completion of a CHC32015 – Certificate III in Community Services allows graduates to work in settings such as: Aged Care facilities, Youth and community support and Family support and community services

Learn more

Certificate IV in Community Services CHC42015

Diploma of Community Services CHC52015

Employment

Job roles related to this qualification include: Residential Support Worker, Community care worker, Aboriginal Community Development Worker, Weekend Recreational Activities Officer, Welfare Support Worker, Support Worker (Community Services), Recreational Activities Officer, Neighbourhood Centre Worker, Youth Worker, Juvenile Justice Officer, Youth Housing Support Worker, Assistant Community Worker, Youth Support Worker, Accommodation Support Worker.

What the program looks/sounds like

Watch a **Get VET** video of a student explaining the program, by accessing <https://bit.ly/2Nd737s>



Note: Program commencement subject to enrolment numbers. Units of Competency are subject to change. Check with your school VET Coordinator regarding costs and if this program is suitable for you. This training is delivered with Victorian and Commonwealth Government funding to eligible individuals. All details are accurate at the time of publication.

