

Community Services



CHC32015 COMMUNITY SERVICES

What it is

This program attracts students who love working with and helping people.

Students have the opportunity to learn about the community services sector and explore different areas in this field of work. Work may include day-to-day support of individuals in community settings or support the implementation of specific community-based programs.

Skills will be developed in communication, working with diversity, workplace health and safety, administration support, and responding to clients.

What you learn

You learn from the following subjects (Units of Competency):

FIRST YEAR

- ✓ Follow safe work practices for direct client care HLTWHS002
- ✓ Provide first point of contact CHCCOM001
- ✓ Communicate and work in health or community services CHCCOM005
- ✓ Work with diverse people CHCDIV001
- ✓ Identify and respond to children and young people at risk CHCPRT001
- ✓ Plan and apply time management BSBPEF202
- ✓ Promote Aboriginal and Torres Strait Islander cultural safety CHCDIV002
- ✓ Provide first aid HLTAID011
- ✓ Use communication to build relationships CHCCOM002

SECOND YEAR

- ✓ Work within a community development framework CHCCDE003
- ✓ Respond to client needs CHCCS016
- ✓ Implement participation and engagement strategies CHCCDE004
- ✓ Manage personal stressors in the work environment HLTWHS006

Who you learn from

YOUR INDUSTRY EXPERT

Federation University Australia
RTO code 4909

WHERE YOU LEARN

Building S, (SMB Campus)
Grant Street, Ballarat

WHEN

1st Year
Thursday 1.45pm to 5.00pm

2nd Year
Tuesday 1.45pm to 5.00pm



What you get

Upon successful completion of the program, students are eligible to obtain:

School recognition

Credit/Unit eligibility towards your relevant Senior Secondary Certificate. This program is a scored assessment. Check with your school for more details.

Workplace recognition

1. Certificate III in Community Services (once all units satisfactorily completed)
2. Statement of Attainment
(List of the Units of Competency which have been successfully completed)

Your possible career/pathway

Learn more

Certificate IV in Community Services CHC42015
Diploma of Community Services CHC52015

Employment

Job roles related to this qualification include:

- Residential Support Worker
- Community care worker
- Aboriginal Community Development Worker
- Weekend Recreational Activities Officer
- Welfare Support Worker
- Support Worker (Community Services)
- Recreational Activities Officer
- Neighbourhood Centre Worker
- Youth Worker
- Juvenile Justice Officer
- Youth Housing Support Worker
- Assistant Community Worker
- Youth Support Worker
- Accommodation Support Worker

What the program looks/sounds like

Watch a **Get VET** video of a student explaining the program, by accessing <https://bit.ly/2Nd737s>



Note: Program commencement subject to enrolment numbers. Units of Competency are subject to change. Check with your school VET Coordinator regarding costs and if this program is suitable for you. This training is delivered with Victorian and Commonwealth Government funding to eligible individuals. All details are accurate at the time of publication.

